

Area: Program Services
Subject: Range of Services
Policy No.: 090

POLICY

It is the policy of the clinical service programs of the Department of Communication Disorders (Center for Communication Disorders, Access Network, Southern Connecticut Audiology Services) to provide a complete range of speech-language pathology and audiology services to their clients

PURPOSE

The purpose of this policy is to ensure that all clients will receive services necessary for maximizing their communication competence and potential.

PROCEDURES

- 1) The Center clinical service programs of the Department of Communication Disorders will provide the following services:
 - a) The **Center for Communication Disorders** provides individualized speech-language pathology services for children and adults with a variety of developmental communication disorders, including: speech production; developmental language; voice (including laryngectomy and gender voice transition); augmentative/alternative communication; functional communication development; executive function; language to literacy development; fluency; central auditory processing.
 - b) The **Access Network** is a service learning project that provides individualized evaluations and group support to improve skills and enhance life participation and quality of life for adults who have acquired communication and/or swallowing disorders resulting from stroke, brain injury or other medical pathologies. Services include individual, small group, and/or large group skill enhancement activities including: social support groups for clients and caregivers; education and advocacy regarding communication and swallowing disorders; strategies to improve cognitive-communication, expressive and receptive language, and swallowing skills.
 - c) **Southern Connecticut Audiology Services** strives to ensure optimal communication between children and adults with hearing loss and their family and friends so they may be active and successful participants in a variety of meaningful like activities. Services offered include: comprehensive diagnostic hearing evaluations; hearing aid dispensing and service; hearing aid orientation and follow up; assistive listening devices; aural rehabilitation; custom hearing protection (musician plugs, industrial plugs and swim plugs); hearing screening

Each of the clinical service programs of the Department of Communication Disorders will also provide:

- a) Referral service
 - b) Record keeping and client information dispersal
 - c) Public education
 - d) Community consultation and interaction
- 2) The statement of range of services of each clinical service program will be made available to each client through written material distributed at the time of intake.
 - 3) The statement of range of services of the department's clinical service programs will be made available to the public through distribution of the brochure to physicians, school systems, community agencies, prospective clients, and other interested parties.
 - 4) The services provided each term will be documented through statistics that are collected from each clinical instructor. Statistics include the number of clients, ages, type of impairment, types of service, number of visits, and the number of clinical hours earned by student clinicians.